

Item return form – to claim a material defect

Dear Sir or Madam,

Please help us fulfil your wishes and improve our products by attaching to the goods you bought in the Q-BRICKS online store and want to return, a completed Material Defect Compensation Claim Form in as much detail as possible. Please also attach the original invoice that we sent you by email. When considering the return of your goods, the company Q BRICKS d.o.o. will comply with the General Terms and Conditions.

ITEM SHIPPING ADDRESS:

Q-BRICKS d.o.o.
Opekarska cesta 16
1360 Vrhnika
Slovenia

Name and surname:		Order No.:
Address:		
Telephone:	Email:	
Invoice Reference No.:		
Name of the item subject to your complaint:		
Date of determination of material defect:		
Detailed description of the material defect of the item:		

If the material defect is justified, I want (circle):

a) Refund of the purchase price (specify bank account No.):

_____ opened with the bank (bank address, BIC): _____

b) Replacement for the same item (in case it is in stock)

c) Elimination of defect

d) [Refund part of the purchase price in proportion to the scope of the defect](#)

Date: _____

Signature of the buyer: _____